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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: John E. McCall Examiner: Thomas A. Dixon
Serial No.: 09/923,202 Group Art Unit: 3629
Filed: August 6, 2001 Docket: 00163.1415US01
Confirmation No.: 8855 Notice of Allow.
Title: METHOD AND SYSTEM FOR PROVIDING ADVISORY INFORMATION TO A
FIELD SERVICE PROVIDER

CERTIFICATE UNDER 37 CFR 1.10:

"Express Mail" mailing label number: EL 975280003
Date of Deposit: June 23, 2004

I hereby certify that this paper or fee is being deposited with the U.S. Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to , Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

By:

Name: Karen Wilwerding

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

23552

PATENT TRADEMARK OFFICE

Sir:

We are transmitting herewith the attached:

- ☒ Transmittal Sheet in duplicate containing Certificate of Mailing
- ☒ Supplemental Information Disclosure Statement, Form 1449, 16 Reference(s)
- ☒ Check(s) in the amount of \$180.00 for Supplemental Information Disclosure Statement Consideration Fee
- ☒ Return postcard

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers or any future reply, if appropriate. Please charge any additional fees or credit overpayment to Deposit Account No. 13-2725. A duplicate of this sheet is enclosed.

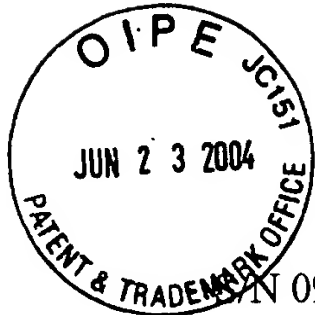
MERCHANT & GOULD P.C.
P.O. Box 2903, Minneapolis, MN 55402-0903
612.332.5300

By:

Name: David Wier

Reg. No.: 48,229

DDWier



IN 09/923,202

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	John E. McCall	Examiner:	Thomas A. Dixon
Serial No.:	09/923,202	Group Art Unit:	3629
Filed:	August 6, 2001	Docket No.:	00163.1415US01
Title:	METHOD AND SYSTEM FOR PROVIDING ADVISORY INFORMATION TO A FIELD SERVICE PROVIDER		

CERTIFICATE UNDER 37 CFR 1.10:

"Express Mail" mailing label number: EL 9752800003 US

Date of Deposit: June 23, 2004

I hereby certify that this paper or fee is being deposited with the U.S. Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

By:

Name: Karen Wilwerding

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT (37 C.F.R. § 1.97(c))

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

With regard to the above-identified application, the items of information listed on the enclosed Form 1449 are brought to the attention of the Examiner.

This statement should be considered because it is submitted after the mailing date of a first Office Action after filing a Request for Continued Examination under 37 C.F.R. § 1.114, but before the mailing date of: i) a final action under 37 C.F.R. § 1.113; ii) a Notice of Allowance under 37 C.F.R. § 1.311; or iii) an action that otherwise closes prosecution on the application. Enclosed is a check in the amount of \$180.00 under 37 C.F.R. § 1.17(p) for consideration of the items listed on the enclosed Form 1449.

In accordance with 37 C.F.R. § 1.98(a)(2), a copy of each document or other information listed on the enclosed Form 1449 is provided.

No representation is made that a reference is "prior art" within the meaning of 35 U.S.C. §§ 102 and 103 and Applicants reserve the right, pursuant to 37 C.F.R. § 1.131 or otherwise, to establish that the reference(s) are not "prior art." Moreover, Applicants do not represent that a

reference has been thoroughly reviewed or that any relevance of any portion of a reference is intended.

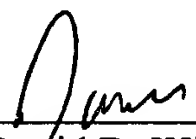
Consideration of the items listed is respectfully requested. Pursuant to the provisions of M.P.E.P. 609, it is requested that the Examiner return a copy of the attached Form 1449, marked as being considered and initialed by the Examiner, to the undersigned with the next official communication.

Please charge any additional fees or credit any overpayment to Deposit Account No. 13-2725.

Dated: June 23, 2004



Respectfully submitted,



David D. Wier, Reg. No. 48,229
Merchant & Gould P.C.
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Minneapolis, MN 55402-0903
303.357.1647

FORM 1449*

INFORMATION DISCLOSURE STATEMENT

IN AN APPLICATION

(Use several sheets if necessary)

Docket Number:
00163.1415US01

Application Number:
09/923,202

Applicant: John E. McCall

Filing Date: Aug. 6, 2001

Group Art Unit: 3629

PATENT & TRADEMARK OFFICE

JUN 23 2004

U.S. PATENT DOCUMENTS							
EXAMINER INITIAL	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE	
	5,014,211	05-1991	Turner, et al.	700	239		
	5,038,807	08-1991	Bailey, et al.	134	57D		
	5,203,366	04-1993	Czeck, et al.	137	3		
	5,222,027	06-1993	Williams, et al.	700	239		
	5,345,379	09-1994	Brous, et al.	700	17		
	5,681,400	10-1997	Brady, et al.	134	18		
	5,694,323	12-1997	Koropitzer, et al.	705	400		
	5,745,381	04-1998	Tanaka, et al.	702	182		
	5,757,664	05-1998	Rogers, et al.	700	232		
	5,826,749	10-1998	Howland, et al.	222	1		
	5,839,097	11-1998	Klausner	340	825.69		
	5,967,202	10-1999	Mullen, et al.	141	104		
	5,975,352	11-1999	Spriggs, et al.	222	23		
	5,980,090	11-1999	Royal, et al.	700	241		
	6,061,668	05-2000	Sharrow	705	400		
	6,321,204	11-2001	Kazami, et al.	705	7		
FOREIGN PATENT DOCUMENTS							
	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)							

23552

PATENT TRADEMARK OFFICE

EXAMINER	DATE CONSIDERED
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EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form for next communication to the Applicant.